

Privacy Policy of EmberLime

Introduction

Welcome to EmberLime, a platform designed to empower the tech workforce to transition jobs on their terms. We are dedicated to protecting your privacy and handling your personal information with the utmost care. This Privacy Policy provides comprehensive details on how we collect, use, share, and protect your data when you interact with our services, ensuring transparency and trust in our practices.

Consent

By using EmberLime, you acknowledge and agree to the terms outlined in this Privacy Policy. If you do not agree with our practices, please do not use our services. Your continued engagement with our services implies ongoing agreement with any policy updates.

Information Collection

1. Personal and Operational Data

We collect essential data when you interact with EmberLime. Personal details: your name, email address, and other information provided during the registration process. Professional Details: personal and professional information you may provide during the resume fine-tuning process. Transactional and Billing Information: details needed for secure payment processing through Stripe. This comprehensive data collection supports personalized service delivery, efficient request handling, and effective account management.

2. Document Storage

We allow uploading of documents to improve your resume fine-tuning process. We urge users to upload only essential documents and remind you of your responsibility for the content stored. Despite our stringent security protocols, we limit liability for the loss or exposure of uploaded documents.

3. Non-Personal Data

We gather non-identifiable data, including website usage statistics, device type, operating system, and general user behavior through automated means such as cookies and analytics tools to enhance website performance and user experience.

4. Chat Data

We collect data from all chats within the website to improve our services and user experience. This includes, but is not limited to, chat logs and interaction history. We advise users to avoid sharing sensitive personal information in chat sessions.

5. User Behavior Statistics

We conduct an in-depth analysis of user interactions and engagement within the website. This encompasses sophisticated metrics such as interaction frequencies, session durations, navigational flows, user interface interactions, and the latency of responses to website functionalities. Importantly, we do not limit ourselves to these metrics alone and may analyze additional data points as needed to gain a comprehensive understanding of user behavior. By aggregating and analyzing these and other relevant data points, we gain valuable insights into user behavior trends and preferences. This strategic analysis is instrumental in guiding the refinement of our website's architecture, enhancing feature development, and tailoring the overall user experience to better meet the expectations and needs of our clientele.

Usage-Based Billing

Prices are subject to change; we reserve the right to adjust our fees as necessary to reflect market conditions and operational considerations. We aim for precise pricing, but should any errors occur, we will endeavor to rectify them swiftly. However, we disclaim liability for any pricing discrepancies.

Secure Payments and Data Handling

All payment processing is securely managed through Stripe, leveraging their robust security measures to protect your financial details. Additionally, we retain details of transactions to provide a comprehensive service history and support account management.

Use of Third-Party Services

Personal Data is collected for the following purposes and using the following services:

1. Supabase for Authorization

We utilize Supabase for secure user authentication, adhering to their privacy and security protocols. Your login credentials and related authentication data are processed through Supabase. [Privacy Policy](#).

2. Google Analytics (Google LLC)

Google Analytics helps us track and examine the use of EmberLime, prepare activity reports, and personalize ads through Google's advertising network. Personal Data processed includes Trackers and Usage Data. Place of processing: United States. [Privacy Policy](#) - [Opt Out](#).

3. OpenAI's ChatGPT Integration

We integrate OpenAI's ChatGPT to efficiently interpret and respond to user queries. Data processed by ChatGPT is managed according to OpenAI's privacy standards. [Privacy Policy](#).

Purpose of Information Use

We use collected data to better understand your needs and preferences, enabling us to enhance user experience, provide personalized content, improve app functionality, ensure security, detect fraud, resolve technical issues, and communicate updates and promotional content in a manner that is relevant to you.

Sharing and Disclosure of Information

We may share information with trusted service providers, comply with legal obligations, protect our rights in legal proceedings, and during business transfers. However, we explicitly state that while we take measures to protect your data, we are not responsible for the transfer and leakage of chat data or any other user-provided information.

International Data Transfer

Your data may be processed in countries other than your own, under different data protection laws. We take steps to ensure data security regardless of location.

Data Security

We are committed to protecting your data, though no internet-based system is completely secure. Users are also advised to protect their personal information.

GDPR Compliance and User Rights

We respect your rights under the GDPR to access, update, delete, or restrict the use of your personal data. Contact us at support@emberlime.com for these requests.

Children's Privacy

EmberLime is not intended for children under the age of 16. We do not knowingly collect information from children under this age.

Links to Other Websites

Our Service may contain links to third-party websites. We are not responsible for the content, privacy policies, or practices of these sites. Review the privacy policies of any third-party sites you visit.

"Do Not Track" Requests

This Application does not support "Do Not Track" requests. Review the privacy policies of third-party services for their "Do Not Track" policies.

System Logs and Maintenance

For operational purposes, this Application and third-party services may collect files that record interaction (System logs) and use other Personal Data such as IP Address.

Liability Disclaimer

While we strive to provide a seamless user experience, we cannot guarantee that our app will be error-free or uninterrupted. We are not liable for any indirect or incidental consequences arising from the use or inability to use our services. However, we are committed to continuously improving EmberLime.

Changes to This Privacy Policy

We reserve the right to make changes to this policy. Check this page often for updates, and refer to the date of the last modification listed at the top.

Contact Information

For any inquiries or concerns about this Privacy Policy, please contact us at support@emberlime.com.

Terms and Conditions of EmberLime

Introduction

Welcome to EmberLime. These Terms and Conditions govern your use of EmberLime's website and services. By accessing or using EmberLime, you agree to be bound by these terms. If you disagree with any part of these terms, please do not use our services.

Contact Information

For any inquiries or concerns regarding these Terms, please contact us at: support@emberlime.com.

Privacy policy

Before you continue using this Service, we advise you to read our privacy policy regarding our user data collection. It will help you better understand our practices.

Intellectual property

The Service and its original content, features, and functionality are and will remain the exclusive property of us and its licensors. The Service is protected by copyright, trademark, and other laws. Our trademarks may not be used in connection with any product or service without our prior written consent.

You grant us a royalty-free and non-exclusive license to display, use, copy, transmit, and broadcast the content you upload and publish. For issues regarding intellectual property claims, you should contact the company in order to come to an agreement.

Products or services that are otherwise prohibited by law or our financial partners

- Engaging in any form of licensed or unlicensed aggregation of funds owed to third parties, factoring, or other activities intended to obfuscate the origin of funds; payment facilitation;
- Any equipment designed for making or using drugs, such as bongs, vaporizers, and hookahs;
- Any business or organization that a. engages in, encourages, promotes or celebrates unlawful violence or physical harm to persons or property, or b. engages in, encourages, promotes or celebrates unlawful violence toward any group based on race, religion, disability, gender, sexual orientation, national origin, or any other immutable characteristic;
- Pyramid schemes network marketing and referral marketing programs;
- Sale of a legal substance that provides the same effect as an illegal drug (e.g., salvia, kratom);
- Investment opportunities or other services that promise high rewards;
- Body parts which includes organs or other body parts;
- Child pornography which includes pornographic materials involving minors.

Please Note: In case the Service has been activated and later it is found that the business / the website / store does not comply with the terms and conditions, the account shall be deactivated at our discretion. This list can be expanded at any time without notifying users.

Links to Other Web Sites

Our Service may contain links to third-party websites or services that are not owned or controlled by us. We have no control over any website we are linked to so we cannot be responsible for safeguarding any information which you provide such sites and this privacy statement does not govern such sites. Caution should be exercised when visiting linked websites and the privacy statement of the website in question should be examined.

We have no control over and assumes no responsibility for, the content, privacy policies, or practices of any third-party websites or services. You further acknowledge and agree that we shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods, or services available on or through any such web sites or services. We strongly advise you to read the terms of service and privacy policies of any third-party websites or services that you visit.

User accounts

As a user of this Service, you may be asked to register with us and provide private information. You are responsible for ensuring the accuracy of this information, and you are responsible for maintaining the safety and security of your identifying information. You are also responsible for all activities that occur under your account or password.

If you think there are any possible issues regarding the security of your account on the Application, inform us immediately so we may address them accordingly. We reserve all rights to terminate accounts, edit or remove content and cancel subscriptions at our sole discretion. Upon termination, your right to use the Service will immediately cease. If you wish to terminate your account, you may simply discontinue using the Service.

All provisions of the Terms which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity, and limitations of liability.

Purchases

We reserve the right to refuse or cancel your subscription at any time for certain reasons including but not limited to product or service availability, errors in the product or service description or price, error in your subscription, or other reasons. You expressly agree that we cannot accept any liability for loss or damage arising out of such cancellation. We reserve the right to refuse or cancel your subscription if we suspect fraud or an unauthorized or illegal transaction.

Availability, Errors and Inaccuracies

We are constantly updating our offerings of products and services on the Service. The products or services available on our Service may be mispriced, described inaccurately, or unavailable, and we may experience delays in updating information on the Service. You expressly agree that any such offer of a product or service does not constitute a legal offer capable of attracting legal consequences.

We cannot and do not guarantee the accuracy or completeness of any information, including prices, product images, specifications, availability, and services. We reserve the right to change or update information and to correct errors, inaccuracies, or omissions at any time without prior notice.

Limitation of Liability

In no event shall EmberLime, nor its directors, employees, partners, agents, suppliers, or affiliates, be liable for any content, any products, any indirect, incidental, special, consequential, or punitive damages, including without limitation, loss of profits, data, use, goodwill, or other intangible losses, resulting from your access to or use of or inability to access or use the Service, unauthorized access, use or alteration of your transmissions or content, whether based on warranty, contract, tort (including negligence) or any other legal theory, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

Indemnification

You agree to indemnify us and its affiliates and hold us harmless against legal claims and demands that may arise from your use or misuse of our services. We reserve the right to select our own legal counsel.

Disclaimer

Your use of the Service is at your sole risk. The Service is provided on an "as is" and "as available" basis. The Service is provided without warranties of any kind, whether express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, non-infringement, or course of performance.

EmberLime, its subsidiaries, affiliates, and its licensors do not warrant that: the Service will function uninterrupted, secure, or available at any particular time or location, any errors or defects will be corrected, the Service is free of viruses or other harmful components.

Changes

We reserve the right, at our sole discretion, to modify or replace these Terms of Service at any time. When we do such updates we revise the updated date at the top of this page. By continuing to access or use our Service after those revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you must stop using the service.